



RESIDENTIAL BROKERAGE

**RICK TURLEY**  
President, San Francisco Bay Area  
DRE #00928225

2355 Market Street  
San Francisco, CA 94114

415.437.4505 BUS  
415.431.3035 FAX  
E-MAIL: rturley@cbnorcal.com

November 1, 2012

Gwen Luce  
Menlo Park El Camino

Dear Gwen,

Congratulations! You have been named the #1 Agent for Buyer Controlled Sales for the month of September in the Menlo Park El Camino office. You are a talented, attentive and experienced Sales Associate who clearly makes customer service a top priority, and those traits are to be commended. We are proud to have you on the Coldwell Banker team.

Warm regards,

A handwritten signature in cursive script that reads "Rick Turley".

Rick Turley  
President  
San Francisco Bay Area

cc: Wendy McPherson